

Many of us use email that is protected from malicious emails (such as viruses) and SPAM. Sometimes, these security filters unknowingly block legitimate messages.

Make sure you receive NCRP emails in your inbox.

### Step 1: Update Your Safe Senders List

1.

Add the domain @ncrp.org in your Safe List – This ensures that emails from all NCRP staff reaches your inbox.

2.

Add [community@ncrp.org](mailto:community@ncrp.org) in your Safe List – This ensures that our e-newsletters, press releases and alerts reach your inbox.

Below is a step-by-step guide for a number of common email clients:

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Comcast - Comcast doesn't have a safe senders list feature. Instead add [community@ncrp.org](mailto:community@ncrp.org) to your address book.

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Gmail – Gmail doesn't have a safe senders list feature. Instead add [community@ncrp.org](mailto:community@ncrp.org) to your contacts.

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[Hotmail/Outlook.com](#)

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[MSN](#)

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Outlook [2003](#) , [2007](#) , [2010](#)

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[Verizon](#)

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Yahoo! Mail – Yahoo!Mail doesn't have a safe senders list feature. Instead, add [community@ncrp.org](mailto:community@ncrp.org) to your contacts.

## Step 2: Contact Your Email Service Provider

If you've added @ncrp.org or [community@ncrp.org](mailto:community@ncrp.org) to your Safe Sender List but are still experiencing problems receiving NCRP emails, your email service provider might be running anti-spam systems on their servers. Please ask them to add the following IP addresses to their whitelist:

72.26.195.64/27  
74.63.47.96/27  
173.231.138.192/27  
173.231.139.0/24  
173.231.176.0/21  
173.231.184.0/21  
205.201.128.0/20

We do our best to adhere to best practices in permission-based emailing. [Subscribe to receive Roundup \(NCRP's monthly e-newsletter\), press release and alerts](#)

#### **Privacy Policy**

Your privacy is important to us. We will not sell, rent or give your name to others. At any point, you can unsubscribe from our mailing list.